



Confidentiality policy

This policy will be reviewed on an annual basis

Statement of intent

It is our intention to respect the privacy of children who attend Kidz Star Club and their parents and carers.

Aim

We aim to ensure that all parents and carers can share their information in the confidence that it will only be used to enhance the welfare of their children. We refer to the government's 'sharing of information guidance booklet', see attached.

Methods

Developmental records

- These include observations of children in the setting, samples of their work, summary developmental reports and records of achievement.
- They are kept in the office and can be accessed, and contributed to, by playworkers, the child and the child's parents.

Personal records

- These include registration and admission forms, signed consents and correspondence concerning the child or family and conversations with parents/carers concerning the child which are documented in their personal chronology together with observations by playworkers on any confidential matter involving the child, such as developmental concerns or child protection matters.
- These confidential records are stored in a lockable cupboard and are kept secure by the person in charge.
- Parents have access, in accordance with the access to records procedure, to the files and records of their own children but do not have access to information about any other child.
- Playworkers will not discuss personal information given by parents with other playworkers, except where it affects planning for the child's needs. Playworker's induction includes an awareness of the importance of confidentiality in the role of the key person.

Other records

- Issues to do with the employment of playworkers, whether paid or unpaid, remain confidential to the people directly involved with making personnel decisions.
- Students training for recognised qualifications and training, when they are observing in the setting, are advised of our confidentiality policy and required to respect it.

Access to personal records

Parents may request access to any records held on their child and family following the procedure below.

- Any request to see the child's personal file by a parent or person with parental responsibility must be made in writing to the manager

- The manager informs the chairperson of the management trustee directors and sends a written acknowledgement.
- The setting commits to providing access within 14 days - although this may be extended.
- The manager and chairperson of the management trustee directors prepare the file for viewing.
- All third parties are written to, stating that a request for disclosure has been received and asking for their permission to disclose to the person requesting it. A copy of these letters is retained on the file.
- 'Third parties' include all family members who may be referred to in the records.
- It also includes workers from any other agency, including social services, the health authority, etc. It is usual for agencies to refuse consent to disclose, preferring the individual to go directly to them.
- When all the consents/refusals to disclose have been received these are attached to the copy of the request letter.
- A photocopy of the complete file is taken.
- The manager and chairperson of the management trustee directors go through the file and remove any information which a third party has refused consent to disclose. This is best done with a thick black marker, to score through every reference to the third party and information they have added to the file.
- What remains is the information recorded by the setting, detailing the work initiated and followed by them in relation to confidential matters. This is called the 'clean copy'.
- The 'clean copy' is photocopied for the parents who are then invited in to discuss the contents. The file should never be given straight over, but should be gone through by the manager, so that it can be explained.
- Legal advice may be sought before sharing a file, especially where the parent has possible grounds for litigation against the setting or another (third party) agency.
- In accordance to article 3 (UNCRC 1989) Best Interest of the Child.

All actions concerning the child should take full account of his or her best interests. The state is to provide adequate care when parents or others with responsibility fail to do so.

All the undertakings above are subject to the paramount commitment of the setting, which is to the safety and well-being of the child. Please see also our policy on child protection.

This policy was adopted at a meeting of Pippins Pre-school and nursery

Held on Thursday 9th October 2025

Signed on behalf of the Management Trustee Directors



Role of signatory (e.g. chairperson etc.)

Chairperson

Commenced 2011 - Reviewed: 16.10.2025